

MEMORANDUM FOR RECORD

SUBJECT: Trip Report, Recreation Management Support Program (RMSP) Spring 2001 Meeting

1. The subject meeting was held on 23 - 25 April 2001 in Portland OR. An agenda and participant list is provided (attachment 1). The primary purposes of the meeting were to a) review the direction of existing RMSP work units and b) identify new topics for statements of need. In addition, the Team developed recommended actions to address four goals for the CE recreation program.
2. Mr. Jimmy Carver, Chair, RMSP Leadership Team brought the meeting to order on Monday morning. Mr. Carver provided an overview of the meeting activities and welcomed new RMSP Leadership Team members, Mr. Dan Bentley (SWT), and Dan Keir (SAW). Mr. Darrell Lewis, then lead a discussion of the CE Environmental Development Conference held the week before. Team members were generally pleased with the outcome of the Conference including the active participation by vendors at the meeting. Ms. Rice then made opening comments summarizing progress made by the RMSP Team.
3. Mr. Lewis provided an update on the development of the Recreation Area Business Strategy. He presented a briefing on the goals of the CE recreation program that he had previously presented to GEN Van Winkle. The four program goals correspond to four categories of recreation benefits (i.e. individual, community, economy and environment). At the conclusion of the briefing Mr. Lewis solicited comments from the Team. They were very supportive of the goals and recognized the opportunities that would be created by putting these goals in place. Mr. Kasul then presented an assessment of factors influencing the future direction of the CE recreation program. The presentation prompted considerable discussion of the influence of demographic shifts on the program. The Team was then assigned the task of identifying potential actions to address the four program goals. This was accomplished by dividing the Team into four groups to deliberate on potential actions. Each group identified potential actions to address one of the four goals. On Tuesday morning each group presented and discussed actions they identified. Program goals are provided as attachment 2, and potential actions are provided as attachment 3.
4. Ms. Rice opened the Tuesday afternoon portion of the program with an overview of the funding status of the RMSP. Mr. Jackson then provided an overview of major FY01 RMSP activities. This was followed by detailed presentations on the status reports on ongoing RMSP work units. Dr. Alan Graefe presented a report on the status of the Carrying Capacity project. Mr. Robert Dunn presented his work on ethnicity issues. Mr. Richard Kasul presented a report on recreation trends associated with the CE recreation program. Mr. Wen Chang presented the capabilities of the economic impact assessment model developed this year. Ms. Kathleen Perales presented the status of the NRM Gateway. Team members were asked to provide

comments and suggestions on RMSP work units on a form distributed to the group. A summary of the comments is provided in attachment 4.

5. On Wednesday morning Dr. John Singley presented an overview of the Value to the Nation initiative. This Headquarters initiative is intended to improve the communication of the results of the CE civil works program to stakeholders and the general public Dr. Singley informed the Team that the recreation module of the system was planned for development in FY 01 and solicited ideas and comments.

6. The Team then deliberated on potential future topics to be addressed by the RMSP. Attachment 5 summarizes the results of their discussions. Given the funding shortfall in FY01 the Team recommended maintaining our focus on ongoing work units with special emphasis on ethnicity issues and the NRM Gateway.

7. Mr. Carver then led a discussion of additional topics. The primary issue addressed was the date and location of the next meeting. The Team agreed to hold the Fall 01 RMSP meeting in Kansas City MO on 10-12 October 2001. In addition, Ms. Rice reminded the Lakes and Rivers Division, and Northwestern Division representatives that they need to select new RMSP Team members to replace current members rotating off the team after the fall meeting. The new members will participate in the Spring 2002 meeting. Mr. Carver adjourned the meeting at 3pm.

R. Scott Jackson
Research Biologist

Attachment 1
RMSP Spring Meeting
23-25 April 2001
Doubletree Columbia River Hotel
Little Brickstones Room
Portland, Oregon

Monday

- 0800 – 0815 Welcome – Agenda Overview, Jimmy Carver, Chair, Leadership Team
- 0815 – 0915 Discussion of NRM Conference, Darrell Lewis
- 0915 – 0945 Opening Remarks, Judy Rice, RMSP Program Manager
- 0945 – 1000 Break

Recreation Business Area Strategy Update

- 1000 – 1045 Recreation Goals Briefing, Darrell Lewis, George Tabb
- 1045 – 1145 Recreation Trends Assessment, Richard Kasul
- 1145 – 1200 Introduce Action Identification Exercise, Darrell
- 1200 – 1300 Lunch
- 1300 – 1500 Identify actions to address Recreation Business Area Goals, Kathy Perales
- 1500 – 1515 Break
- 1515 – 1700 Identify actions (continued)
- 1500 Adjourn

Tuesday

- 1500 Call to order, Jimmy Carver
- 0800 – 0900 Present actions for each recreation goal, breakout group spokesperson
- 0900 – 0945 Discussion of potential actions, Kathy Perales
- 0945 – 1000 Wrap Up, Darrell
- 1000 – 1015 Break

Ongoing RMSP Activities

1015 – 1030 Overview of funding status FY01 and FY02, Judy Rice

1030 – 1100 Overview of ongoing RMSP activities, Scott Jackson

1100 – 1145 Recreation Carrying Capacity, Alan Graefe

1145 – 1245 Lunch

1245 – 1315 Demographic Trends and Recreation Modernization, Bob Dunn

1315 – 1415 Recreation Trends

- Development of Economic Impact Assessment Tools, Wen Chang
- Future directions of the Recreation Trends project, Richard Kasul

1415 – 1445 Benefits Based Management, Kathy Perales, Scott Jackson

1445 – 1500 Break

1500 – 1530 NRM Gateway Development, Kathy Perales

1530 – 1545 Discussion of ongoing work units, Scott Jackson

1545 – 1700 Value to the Nation (VTN) Initiative, John Singley

1500 Adjourn

Wednesday

1500 Call to order, Jimmy Carver

Priorities for new RMSP initiatives

0800 – 0830 Review action plan items, issues, manager survey results, Scott Jackson

0830 – 1000 Identify potential topics for new RMSP initiatives

1000 – 1015 Break

1015 – 1200 Topics for new RMSP initiatives (continued)

1200 – 1300 Lunch

1300 – 1400 Set priorities and proponents for new RMSP initiatives

1400 – 1500 Remaining Items – date and location of next meeting, Jimmy Carver

1500 Adjourn

Participants Spring 2001 RMSP Meeting

Leadership Team:

Don Dunwoody CENWD-MR-ET-C
Dan Troglin CENWP-OP-SR
Dan Bentley CESWT-OD-TR
Bill McCauley CESWD-ETO-R (for Elisa Pellicciotto)
Jimmy Carver CEMVK-OD-MG-E
Joe Sigrest CEMVD-ET-CO
Mike Loesch CELRD-OR
Susan Shampine CESP-OD-O
Brad Keshlear CESAD-ET-CO-N
Dan Kier CESAW-CO
Phil Turner CESP-ET-CO
Tom Peek CELRN-CO-CEN-R
Judy Rice CECW-ON
Scott Jackson CERDC-EE-R

ERDC:

Roger Hamilton CERDC-EE
Richard Kasul CERDC-EE-R
Kathleen Perales CERDC-EE-R
Scott Jackson CERDC-EE-R
Wen Chang CERDC-EE-R
Robert Dunn CERDC-EE-R

Other:

Darrell Lewis CECW-ON
George Tabb CECW-ON
John Singley CEIWR-PA
Alan Graefe, Penn State University

Attachment 2
Draft CE Recreation Program Goals
CECW-ON, January 25, 2001

The goals of the Corps of Engineers Recreation Program are to ensure:

- 1) The Quality of Life of our visitor is enhanced.
(education, health and wellness, safety and security, connection to nature, wholesome family experience)
- 2) The well being of the communities associated with Corps administered lands and waters is improved. (Social well-being, Economic prosperity, Quality of life)
- 3) Recreation opportunities are provided in environmentally sustainable ways.
- 4) Has productive working relationships with Recreation, Travel and Tourism communities

OBJECTIVES

GOAL 1. The Quality of Life of our visitor is enhanced. (education, health and wellness, safety and security, connection to nature, wholesome family experience)

1a. OBJECTIVE: VISITORS HAVE ACCESS TO RECREATION SETTINGS THAT SERVE DIVERSE FAMILY NEEDS IN A SAFE AND SECURE MANNER.

Measures: Access, diversity, safety and security, satisfaction, information.

PERFORMANCE GOAL: Establish a baseline and target a percent (TBD) of visitors whose needs are met.

1b. OBJECTIVE: VISITORS HAVE ACCESS TO INCREASED EDUCATION OPPORTUNITIES THAT SUPPORT CIVIL WORKS MISSIONS AND GOALS.

Measures: access, increase education opportunities

PERFORMANCE GOAL: 1) Number of Participants/Visitors who utilize education opportunities provided by the Corps.

2) Percent of Participants/Visitors that agree that their understanding or knowledge has increased provided by the Corps (e.g. 75% of visitors agree 4.0 or better on 5 pt scale)

1c. OBJECTIVE: VISITOR HEALTH AND WELLNESS IS ENHANCED BY RECREATION USE.

PERFORMANCE GOAL: 1) Number of Visitors who utilized recreation opportunities provided by the Corps.

2) Percent of Participants/Visitors that agree that their Health and wellness has increased as a result of recreation participation on Corps lands and waters. (e.g. 75% of visitors agree 4.0 or better on 5-pt scale)

GOAL 2: The well being of communities associated with Corps administered lands and waters is improved. (Social well-being, Economic prosperity, Quality of life)

2a. OBJECTIVE: COMMUNITY MEMBERS HAVE OPPORTUNITIES TO GATHER AND PROMOTE COMMUNITY INTERACTION AND COHESION AS A RESULT OF CE RECREATION OPPORTUNITIES.

Measures: leader perception, interactions, and cohesion

PERFORMANCE GOAL: 1) Number of community interactions.

2) Percent of community leaders reporting satisfaction with community interaction events.

2b. OBJECTIVE: THE CORPS RECREATION PROGRAM CONTRIBUTES TO A HEALTHY ECONOMY IN THE COMMUNITY.

Measure: relationships with community

PERFORMANCE GOAL: Percent of Community leaders reporting CE recreation program as sustaining a healthy economy.

2c. OBJECTIVE: COMMUNITIES AND THE CORPS COLLABORATE IN DECISION-MAKING ABOUT AREAS OF COMMON INTEREST.

Measure: relationships with community

PERFORMANCE GOAL: Percent of Community leaders reporting satisfaction with opportunities to collaborate in decision-making about areas of common interest.

GOAL 3: Recreation opportunities are provided in environmentally sustainable ways.

3a. OBJECTIVE: RECREATION USE MANAGEMENT AND DEVELOPMENT ARE CONSISTENT WITH THE ENVIRONMENTAL CARRYING CAPACITY.

PERFORMANCE GOAL: Percent of Visitors reporting satisfaction with the quality of natural resources associated with their recreation experience.

3b. OBJECTIVE: THE INTEGRITY OF NATURAL LANDSCAPES IS MAINTAINED.

PERFORMANCE GOAL: Index of natural landscape features to be determined that will indicate health of resources.

3c. OBJECTIVE: THE CORPS AND COMMUNITIES WORK TOGETHER TO ENSURE THE INTEGRITY OF THE NATURAL RESOURCES AROUND CORPS ADMINISTERED LANDS AND WATERS.

PERFORMANCE GOAL: 1) Number of joint natural resource management activities.

2) Percent of community leaders that report satisfaction with opportunities to collaborate on natural resource management activities.

GOAL 4. Has productive working relationships with Recreation, Travel and Tourism communities

4a. OBJECTIVE: THE CORPS MAINTAINS COMMUNICATIONS WITH THE RECREATION, TRAVEL AND TOURISM COMMUNITY TO ACCOMMODATE NEW TECHNOLOGY AND EQUIPMENT TO SERVE THE DIVERSE AND CHANGING NEEDS OF OUR CUSTOMERS.

Measure: Communication for modernization.

PERFORMANCE GOAL: Percent of leaders of the Recreation, Travel and Tourism community that report satisfaction with communication and collaboration with the Corps.

4b. OBJECTIVE: THE CORPS COLLABORATES WITH THE RECREATION, TRAVEL AND TOURISM COMMUNITIES TO PROMOTE THE ECONOMIC HEALTH OF REGIONS AND THE NATION.

PERFORMANCE GOAL: Percent of leaders of the Recreation, Travel and Tourism community that report satisfaction in joint activities with the CE, to promote economic health of regions and the nation.

Attachment 3

Actions to support CE Recreation Program Goals.
(Recreation Leadership Advisory Team, April 2001)

Goal # 1 – The Quality of Life of our visitor is enhanced. (Education, health & wellness, safety & security, connection to nature, wholesome family experience)

1. Identify customer needs through stakeholder meetings, public involvement processes, etc, which include targeted ethnic groups to identify programs and facilities that will enhance the visitors quality of life. At the same time, inventory and identify existing programs, facilities, and conditions that already meet customer needs or could meet customer needs with minor policy, program or facility modifications.
2. Plan design, orchestrate and implement the placement of desired facilities and programs as identified by customers, partners, and stakeholders. Be innovative. Seek out partnerships to accomplish desired facilities and programs that will positively impact our visitors' quality of life.
3. Evaluate and monitor progress and modify direction as appropriate.

Appendix A – Potential Action Items to Accomplish the Tasks Identified Above

Identify recreation activities & associated facilities that visitors want to participate in on our projects (meet visitor needs)

Improve & increase interpretive programming - both on-site (current visitors) & off-site (potential visitors)

Improve visitor center exhibits to educate on benefits of the project

Target outreach efforts to specific user groups - tell Corps story & find out group needs (migrant farm worker example)

Recreation user groups

Ethnic groups

Program areas such as water safety

Improve design of recreation areas for security & safety of visitors

Increase management presence for safety & security of visitors

Promote educational sponsorships (e.g. personal watercraft safety course through local commercial vendors).

Provide cultural sensitivity training & foreign language training to staff.

Provide bi-lingual messages on signage, and printed materials.

Target recruitment for desired cultural & language diversity (include foreign language requirement in Co-op training program)

Aggressively pursue use of cooperating associations as an educational tool.

Provide adequate levels service to meet visitor needs to include appropriate staffing levels.

Seek relief from requirements of PL 89-72 that inhibit providing new recreational development.

Locate information centers where they service the greatest number of people - not necessarily at the project office.

Implement modernization program.

Improve safety and security of visitors on the water (expand current law enforcement contracting authority to include boat patrol)

Partner with Center for Disease Control (CDC) on health and wellness activities.

Develop fitness trails for all ages and improve existing trails.

Ensure universal accessibility in all facilities.

Develop site specific facilities and programs to support nationally significant groups such as families, single parent families, extended families, etc.

Use water safety to connect to ethnic communities where regionally appropriate.

Partner with community health and wellness organizations to establish wellness programs and activities such as fairs, family wellness events, etc.

Implement strong effort in utilizing Student Conservation Association (SCA)

Use survey cards to measure visitor needs and success of program.

Provide in-service training for area teachers.

Overarching Goals

Recruit PM community into strategy early on.

Publish in key publications to improve public awareness.

Work with other agencies on research efforts.

Encourage more involvement in professional organizations.

Explore best management practices concept.

Eliminate institutional elements that impede innovation (such as cost sharing, turn backs, SRUF, Land and Water Conservation Fund, PL 89-72, - provide seed money for challenge cost share)

Develop command brief for COE recreation program.

Draft and submit organic act.

Goal #2 The well being of communities associated with Corps administered land and waters is improved. (Social well being, economic prosperity, quality of life)

The Corps contributes to the economic prosperity of the community.

- Improve and leverage the budget through partnerships.
- Modify Corps budget policies that hinder or restrict recreation activities.

The Corps actively promotes a socially diverse and healthy environment that enhances the community's quality of life.

- Provide facilities, programs, and employment opportunities which benefits the community

The Corps will fully integrate into the social fabric of the community.

- Actively pursue the development of lake associations
- Participate in civic organizations
- Listen to the communities needs and integrate them into the management and subsequent marketing of the Corps project
- Encourage community participation with the Corps in special events of National or Regional scope

Action item: Remove PL 89-72 Recreation Cost Sharing requirement.**

Action item: Draft and submit Organic Act legislation.

Action item: Revitalize lake associations. Listen to them and make them partners in planning and management. Actively recruit community participation in lake demo program.**

Action item: Create budget line item for cost sharing (seed \$\$.***

Action item: Seek legislation to create a Friends of the Corps Foundation.

Action item: Develop legislation for project economic development zones.

Action item: Cut the red tape for ngo's to partner with the Corps—30 day turn around time.**

Action item: Actively pursue cost share partners.*

Action item: Provide opportunities for communities to use Corps facilities at no charge for organized functions.

Action item: Consider privatization of project facilities.

Action item: Promote removal of SRUF funding as a budget offset.

Action item: Change the policy to allow the COE to operate turnback areas.

Action item: Market Corps projects and facilities.

Action item: Promote programs for underprivileged kids.

Action item: Include chamber of commerce, local business association and other civic membership into project “charter” or job descriptions or TAPES.

Action item: Approve Visa payment for civic memberships—promote Corps participation locally.

Action item: Include in ranger TAPES support and involvement at local and state levels.

Action item: Provide conference centers/facilities for community organizations/groups.

Action item: Support with funding local/regional conferences of mutual interest.

Action item: Contact leaders of minority groups in nearby communities to make the aware of COE recreation opportunities.

Action item: Identify source areas for minorities and begin dialogue with leaders.

Action item: Hire minorities at Corps projects from nearby communities.

Action item: Meet on a regular basis with community leaders.****

Action item: At national level market educational benefits for children.

Action item: Challenge all managers to promote benefits.

Action item: Develop facilities that promote fitness and health.

Action item: Invite localcommunities to annual project open house events.

Action item: Keep an open door policy to communities.

Action item: Involve communities in NPLD and other events.

Action item: Meet with community leaders to advise what resources the COE has.

Action item: Work with community police groups.

Action item: Become involved in community planning efforts.

Action item: Promote listening sessions.

Action item: Implement standard process for developing and maintaining effective partnerships with stakeholders.

Action item: Implement process to identify existing and potential stakeholders.

Action item: Implement public involvement process that all Corps entities will conform to.

Action item: Develop economic benefit numbers for each COE project by District, Division, State, and County.

Action item: Employ local members of the community.

Action item: Solicit locals to contract for services.

Action item: Develop a co-operative education program for maintenance and administrative staff.

Action item: Take education programs off-site into the communities.

Action item: Submit articles of local interest to community news media, etc.

Action item: Invite Congressional staffers to join in local stakeholder sessions.

Action item: Work with Federal Highways to improve project roads.

Action item: Join in L&C commemorative efforts.

Action item: Join other land management agencies in trends studies.

Goal #3. Recreation opportunities are provided in environmentally sustainable ways.

1. **Internal Action:** Develop a national policy that mitigates proposals for development that diminishes the capacity of projects to provide recreational benefits prior to their implementation.
2. **External Action:** Project Y.E.S.
 - a. Directive from the Chief / Directorate
 - b. Coordinate with Dept of Education
 - c. Both coordinate reaching out Laura Bush for National roll out
 - d. Develop Advisory Group made up of primarily interpretive champions at field level *currently working* with local school districts
 - e. Bring school teachers as partners in developing program elements and curriculum (already underway at some projects)
 - f. Need PAO program
 - g. Involve educational certification people
 - h. Cooperative Agreement at National level (with education dept)
 - i. National private sponsor to handle Awards program for projects, rangers, schools, districts and teachers
 - j. Broad curriculum to include:
 1. water safety
 2. wetlands
 3. recycling
 4. energy savings
 5. plant identification
 6. waste stream reduction
 7. soils
 8. holistic planet
 9. wellness – health
 10. forest species
 11. animal identification
 12. sustainable activities
 13. volunteering
 14. stewardship
 15. multipurpose management
 - k. Corps wide involvement – no longer shouting Wolf
 - l. Congressional information package / coordination
 - m. Involve all 5th graders at school districts nationwide at Corps projects
 - n. General Flowers is our Champion for this initiative

Goal #4. Has productive working relationships with recreation travel and tourism communities.

External Actions

1. Initiate meetings with recreation, travel and tourism communities at local, state, and regional levels to develop promotional opportunities associated with Corps recreation facilities.
2. Develop marketing plans to identify and promote Corps messages and recreation opportunities in conjunction with recreation and tourism communities.
3. Provide Corps recreation use and economic data to local and state tourism partners for use in promoting Corps recreation programs.
4. Develop challenge partnerships to support efforts of recreation, travel and tourism and Establish and/or expand cooperating associations.
5. Work with recreation/tourism partners to ensure Corps recreation facilities meet industry standards for recreation technology and equipment.

Internal Actions

1. Include coordination with stakeholders as a task in project OMP's, annual performance appraisals, and job descriptions.
2. Develop a customer feedback system (i.e., comment cards) for tourism and travel agencies.
3. Periodical e-mail distribution to individuals, recreation groups, travel agencies, etc., regarding upcoming project events and current Corps recreation information.
4. Participation by project staff in local events, chamber of commerce, planning teams, specific clubs, etc.
5. Maintain project/district website to provide current Corps recreation information.
6. Submit project articles, updates, television infomercials, etc, to local news media.

Appendix 4
Comments on RMSP work units from
Recreation Leadership Advisory Team
April 2001

Benefits Based Management

- Good brochures thus far. Eager to see others developed. Good tools to demonstrate the worth of our missions and programs.
- Keep up effort.
- Continue
- Keep cranking out the information
- Need to continue with this effort
- We need to start feeding these concepts/ processes to the NRM Community so they have some useful tools.
- On target- The benefits from the research and the spring offs are unbelievable and can be used directly by the field managers.

Customer Comment Card Maintenance

- Need to continue. Good tool especially on local level.
- Develop other aspects of recreation programs. Day use facilities and one for shelter rentals = instruments for each of product lines.
- Will need different / better questions
- I foresee some upcoming revisions here. With our new goals in place, our customer comment club will need revision. This effort needs to be folded into the ongoing update of OMB questionnaire. Ensure compatibility.
- Excellent tool- Keep momentum going by distribution of letter from HQ “strongly urging” that we continue to collect this information. Need local, regional, and national rollup-local about 2-5 projects (provide ability to monitor progress or a “Basin” or “unit” manager) under a single management unit. Must be tied back to 4 goals of Corp Rec. Program!! (Will Rogers/NAE 978-318-8305)

VERS/AUPS Technical Support

- Need to fix VERS
- Continue
- This should require minimal effort from here on out. I don’t foresee any future needs for AUPS- The latest version should meet our needs,
- Some VERS support will need to be continued as we transition its use into OMBIL.

Reports/Publications and Program Management

- Keep up work. Post on Gateway.
- Continue
- We need to ensure that future reports and publications are WEB enabled. The gateway should serve as the distribution system.
- Need levels on Gateway into Index of Reports

National Recreation Trends

- Continue with the evaluation survey instruments for customers and managers of the grounds.
- Excellent data-Need to go into more detail. Managers survey was valuable-need to do every three years or so. Ethnicity Trends-valuable needs to break down into states as a minimum, or counties around projects. Very high priority.
- IMPLAN –What happened to it?
- Economic Impacts needs to be broken down. The state is interested in trip spending. Congress is interested in jobs and HOUSACE in double Goods (i.e. stakeholders).
- Impacts- very good information, continue the effort, stakeholders need this information, DE's are using this information Future Direction- ethnicity very important and needed.
- We need to continue with this initiative- As data and information is developed, we need to start feeding the findings to NRM community via the gateway.
- Good effort- ultimately should form basis for document for shoving both throughout Corps- and our sister agencies plus professional org. Focus groups-Good report!!!
- Very good information from Dick Kasul. I would like a copy of information to use- send out to all RMSP/ RLAT
- Excellent Information-very timely, too much of our continuing efforts. Huge success regarding managers survey. Please contact them all and thank them again! Halls/Van Winkle "attaboy" letters? Let's tie this to latest census data! Also tie this back to our outreach reports/ramp/routine updates-project improvements! Good work and very needed information!

Website Development/Maintenance

- Excellent tool. We need this as a central location to find and criticize our information needs.
- Move out as quickly as possible; Use "push" versus "pull" approach to system architecture
- Need very good search engine for system
- Continue
- We need to ensure funding is provided to continue development and provide maintenance for this site. Also, we need to implement a "Push" feature that goes to all NRM personnel monthly that highlights "What's New"- no more than one page.
- Excellent work! Concerned with the expansion of scope, may delay water down or kill this fine effort. (ala peer review)
- Good start but we CANNOT stop. This needs top priority to complete other subject areas.
- GATEWAY!!- Excellent job! Very exciting and an excellent start. Refinements will eventually evolve. THIS IS AN EXCELLENT TOOL FOR ALL NRM AND CORPS FOLKS! Environmental stewardship concerned about duplication and having some not utilized our existing pages and costs associated with maintenance a new effort. Build this information into existing efforts-Good info. Plug it in!!

Demographic Trends and Facilities Modernization

- Find a way to encourage managers at the lake level to pursue the needs of our changing demographics. Do demonstration projects.
- Need to hold the workshop
- Need to develop a manual or development standard/guidelines for use in modernization or reconstruction of recreation areas that can accommodate the needs of at least several special populations simultaneously (i.e. black/European whites, white/Hispanics, white/Hispanics/Asians etc.)?
- Translate recreation signs into Spanish
- Need Gomez analysis in layman's terms
- We need to address Multilingual signs on a national level-to approach this on a case by case basis- is not consistent with all previous National sign efforts- particularly with safety signs.
- Workshop- How late in year could you accept dollars and conduct workshop?

- Excellent job- Very pertinent info to our agency and our group's charge. This study should be reaccomplished for several of our minority groups- This information will be crucial in determining our future facility standards and development goals 10-20 years in the future.

Recreation Carrying Capacity

- Continue to develop and encourage full participation. This will continue to become important to our recreation facilities.
- Need this data- It is critical for providing high quality recreation experience for visitors.
- Determine "aesthetic" carrying capacity for levels of recreation use is important as well as vegetation leasing (licenses) etc., import "naturalness" of project (land components as well as water component).
- Need to factor private boat decks
- Need to factor recreation activity (i.e. anglers require more space than skiers do).
- Lots of studies, data
- We need some actual application to use at the project level
- The pressure is on for more docks/boats
- May need to look at public/ private boat decks
- We need to proceed with study-Would like to see some results and recommendations as study proceeds-would like to see study move faster-this information is needed ASAP since many studies are just beginning and this information is needed.
- Should produce good management total. Need to be sure we're not reinventing. (Darrell Lewis 202-761-4690)
- Really did not need information that would tell a manager a target- is sure it is coming, but progress is slow.
- Develop "cookbook" of the "preferred" Corp cc study. The cookbook will be coordinated with local community / graduate college with all the parts identified and various assignments that need to be accomplished. Where does the Corp folks come in and where do the students come in- each role, and the type of product; all along each step of the way until the final resort is completed. Excellent comments by Mike L. about impacts of individual vs. community docks! Good thoughts that should be considered. Let's do a demo on the satellite imaging on boating capacity and % of types of boating; Concentrations of activities – Demonstrate capability (or lack of) of this technology. Does the referred have time, opportunity/ desire to do this??

Appendix 5
Potential new RMSP initiatives
April 2001

Topic	Votes
1. Expand Gateway Efforts	8
2. Provide additional funding for ethnicity demonstration projects	10
3. Cookbook – stakeholder meeting	5
4. Evaluation tools	0
5. Language issues	2
6. Community relations	2